From: rhartley@ics.com@inetgw

To: Microsoft ATR

Date: 1/23/02 1:22pm

Subject: Microsoft Settlement

Hello,

I find that the propsed settlement does not do enough to dissuade Microsoft from continuing its predatory practices.

They make it very hard for an honest hardworking person to ply their trade.

Software development, and computers in general are supposed to be liberating for people. They provide an opportunity for someone with interesting ideas to develop products to sell. Microsoft acts to impede the progress of others unless it helps themselves.

Thank you,

Robert